

## PET REGULATIONS

In order to guarantee your right to enjoy your holiday in the company of your pet and to respect the space and tranquillity of the other guests staying with us, the following **regulations have been established**:

- We ask that you inform us prior to your arrival, at the time of booking that you are travelling with a pet.
- A charge of **20€/night** will be applied. Pets up to 25kg are allowed in rooms with outside access.
- As the owner you have the obligation to keep the animal in good hygienic and sanitary conditions. The animal must be dewormed, vaccinated and free of fleas and ticks. On arrival, the pet's ID card or passport may be requested to prove this.
- As the owner, you will be responsible for the behaviour and damages caused by your pet beyond the cleaning of the room; such as third parties or furniture of the Hotel. The amount of the damages will be charged to the final bill of your stay.
- Hotel Alga reserves the right not to admit animals that cause a nuisance to other guests or behave inappropriately during their stay.
- Your pet is not allowed to relieve itself on the hotel grounds. We invite you to walk in the nearby surroundings and always picking up their faeces and diluting the urine.
- When in the communal areas, the animal must be kept on a short leash, in your arms or in its carrier. If you bring a potentially dangerous dog, it must wear a muzzle and be on a leash of less than 2 metres, you can only bring one dog of these characteristics.
- The animal must always be supervised by an adult.
- If you have to leave your pet alone in the room:
  - Do not do this if she becomes nervous, cries or barks.
  - Be always present on the hotel.
  - Use the "Do not disturb" sign.
  - Room cleaning times must be agreed with our housekeeping staff. Failure to do so will result in the room not being cleaned.
  - You should leave a contact telephone number at reception in case of any problem.
- It **isn't permitted to access** with your pet to <sup>1</sup>:
  - ✗ The restaurant, bar or inside terrace, the gym, paddle court and swimming pool area.
- It can stay:
  - ✓ In the gardens and other outside areas (parking, turtle area, outside terrace from the bar and restaurant).
- We ask you to be considerate of guests who are fearful, phobic or allergic to your pet. The comfort of our guests is of paramount importance to the hotel.
- Please do not bathe or clean your pet in the Hotel showers or bathtubs, and do not use the Hotel towels to dry your pet if it gets wet.
- We kindly ask that your pet does not get on the beds or sofas without your own bedding to protect them.

We recommend that you make sure your pet will be comfortable outside his comfort zone before you come. Bringing his bed, his toys can help to calm him down.

Lastly, remember to always carry it with its collar in case it gets lost.

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<sup>1</sup> With the exception of assistance dogs, as established by Law 5/2018, of 21 December, on access to the environment for people with disabilities accompanied by assistance dogs. They must be identified. They will be also exempted from paying the supplement of stay.

## DECLARATION OF COMPLIANCE

Please complete the requested information and return this document to the reception:

### DATA

Pet name:

Breed:

Owner's name:

Room:

Agreed time for cleaning the room:

Contact telephone number(s) (minimum one, and as many as you consider necessary):

Would you like to inform our staff of any special conditions or needs of your pet?

### COMPLIANCE

In proof of conformity, Mr/Mrs \_\_\_\_\_, staying in room number \_\_\_\_\_ of Hotel Alga, signs this document by which he/she confirms having read and understood the rules of coexistence set out above and accepts them for the duration of his/her pet's stay.

Hotel Alga, Calella de Palafrugell, at \_\_\_\_ de \_\_\_\_\_ de \_\_\_\_\_